



LIMITED TRANSMISSION WARRANTY

RedLine Diesel Power dba RedLine Transmissions, **warrants to the original purchaser only** any items purchased shall be covered for craftsmanship. Terms of the warranty information will be listed on the invoice at the time of sale. If nothing is listed, the unit does not hold a warranty. **A copy of the original receipt must be presented. All warranties are non-transferable and under no circumstances do not cover abuse, including but not limited to broken hard parts, shafts or any damage due to excessive heat or damage done as a result of driving the vehicle under the required fluid levels. The warranty does not cover improper installation if RedLine Diesel Power was not the installer of the transmission. The warranty does not cover transmission failure due to improper transmission tuning. Any transmission that has been taken apart or disassembled in any way will not be covered under this warranty.** Trucks used for Hot Shot and Snow Plowing, or commercial use will incur a mileage limit. Trucks with a tire size over 35" must have the appropriate gear ratio at the time of transmission install or the will not be covered under the warranty. The warranty does not cover any costs associated with a failure or defective item including but not limited to, loss of use, time, towing, travel charges, storage fees, installation, rentals or fluids. Warranty does not include labor or removal or installed of any product including defective items.

Our warranty coverage is tiered, with certain components excluded as the term progresses. RedLine Diesel Power reserves the exclusive right to determine the course of action regarding repair and or replacement of any and all warrantable products. Any and all claims for warranty must be evaluated by RedLine Diesel Power. If any claim for warranty repair is determined valid, any and all warranty work will be performed in-house by RedLine Diesel Power. **Warranty work will be scheduled at the sole discretion of RedLine Diesel Power based on their current schedule, labor and parts availability.** We will not be responsible for any warranty repairs not completed at our facility.

Warranty is not extended or renewed on repaired or replaced products as it dates from purchase date of original item. **There is a one time limit on rebuilds.**

Required service intervals must occur at RedLine Diesel Power or a reputable shop every twelve months or 20,000 miles, whichever occurs first. Failure to do so will be detrimental to the life of the transmission and may void warranty. Proof must be shown if service is not performed at RedLine Diesel Power. Genuine OEM Filters must be used or the warranty will be void.

If the motor has been removed for any repair/replacement at any facility except RedLine Diesel Power, the warranty is void due to possibility of improper re-installation of transmission controls, converter, lines and transmission. Any issues hindering the transmission from working properly including but not limited to electrical/voltage issues, battery issues, transfer case, transmission lines, or additional repairs will void the warranty.

Cracked cases of any kind are not covered. If a universal joint in the drive shaft is loose or over-tightened, it will cause a vibration that is capable of cracking the overdrive section of the transmission case.

It is important to monitor the fluid levels on your transmission. Dodge transmissions must be checked in neutral with the truck running and the emergency brake set. Ford and Chevrolet transmissions can be checked in park position. Loss of fluid can cause damage to the transmission. Any unit submitted for warranty due to loss of or lack of fluid will not be honored. When backing a trailer, it is important to put the truck in low range 4x4 to remove stress when backing, especially on wet/muddy surfaces. Any transmission showing signs of abuse due to backing up or towing on improper surfaces will not be covered under the warranty.

When a RedLine Diesel Power transmission is used in any off-road events where the engine RPM can exceed the factory governed RPM, all warranties will be void.

Transmissions that are purchased under the recommended power rating or exceed the power rating will not be covered under this warranty.

RedLine Diesel Power will not be liable for any personal injury or property damage. The customer has the responsibility of ensuring the vehicle is equipped with proper safety equipment for safe operation. In the case of the transmission, the transmission and torque converter should be shielded with approved shields.

For 2013 and newer Dodge/Ram trucks equipped with a 68RFE transmission. The transmission fluid is cooled through the radiator and an external cooler. If the radiator starts leaking coolant into the transmission fluid, it will cause damage to the transmission. It is the customer's responsibility to maintain a properly operational radiator and cooler/ lines throughout the life of the truck. If the above happens to leak coolant into transmission fluid this is the sole responsibility of the customer to fix the issue and is not covered under any warranty expressed or implied by RedLine Diesel Power Inc.

Internal transmission hard parts that have not been replaced in the regular rebuilding procedure are not warrantable. Examples, but not limited to planetaries, shafts, front pump, etc. Billet hardened parts that have failed due to abuse or neglect, not defects in workmanship will not be covered under warranty. Manufacturers of these products do not offer any expressed, written or implied warranty for these parts. Electronic sensors and solenoids are not warrantable as they are electronics.

The transmission has a heat tab in place that will indicate the highest temperature reached. If the heat tab is removed or has been tampered with, there will be an automatic void on your warranty. If the transmission has been run over 210 degrees Fahrenheit, the warranty will be voided. End user is responsible for monitoring transmission temperatures.

Tuning must be approved by RedLine Diesel Power for any and all warranties to be valid. For transmissions which require the adjustment of line pressure, this will be noted on your invoice. You will have seven (7) days from the date of install to send in proof of line pressure. Failure to do so, will void the warranty as these pressure have to be correct for the transmission to function at its peak performance.

For transmissions that are not installed at the RedLine Diesel Power facility, a warranty registration form must be completed and returned within 30 days of receipt. The form must be complete and include pressure readings, all necessary, photos and receipts to activate the warranty. Paperwork has been included in the shipping container or given to the dealer. All warranties will be void if the complete registration form is not returned with the allotted timeframe. The shop rate covered by RedLine Diesel Power is \$50.00/hr US based on Mitchel Labor Guide flat rate times to a maximum coverage amount of \$400 US. Balance of labor is due by customer. Labor is only paid out if cause of concern is warrantable. Fluids and shop supplies are the responsibility of the customer. Improper installation will not be covered under this warranty. Customer will be responsible for all additional cost(s) to fix the transmission, if needed. An RMA must be requested to start a warranty request. RedLine Diesel Power holds full authority to deny any warranty claim. RedLine Diesel Power will cover shipping cost within the contiguous 48 United States if the transmission meets the warranty criteria. If the transmission is not covered under the warranty, or not within the contiguous 48 United States, the two-way shipping is the responsibility of the customer.

DISCLAIMER OF WARRANTY: (a) RedLine Diesel Power Inc. shall perform the Service Work in a reasonable manner, provided, however, RedLine Diesel Power Inc. makes no warranty or guarantee of a result. Vehicles which are deemed hazardous to test drive will hold no warranty and make no guarantee of result. Customer shall notify RedLine Diesel Power Inc. of any claim that RedLine Diesel Power Inc. did not reasonably perform the Service Work within ten (10) days after the discovery of same and in no event later than thirty (30) days after the performance of the Service Work. Within a reasonable time after notice from Customer, RedLine Diesel Power Inc., at its sole option, shall correct the Service Work which was not reasonably performed. If RedLine Diesel Power Inc. is unable to correct such Service Work. RedLine Diesel Power Inc., at its sole option, may refund to Customer the amount Customer paid to RedLine Diesel Power Inc. under this Order. These remedies shall be Customer's exclusive remedies for any breach of this Order by RedLine Diesel Power Inc.. RedLine Diesel Power Inc. shall not be responsible to correct: (i) any condition which reasonably could have been prevented or minimized by Customer, (ii) any condition caused by modifying the vehicle after services were performed (iii) any condition constituting normal wear and tear; (iv) any condition caused by acts of God; (v) any condition caused by abuse or misuse; or (vi) any condition not caused by RedLine Diesel Power Inc.'s failure to reasonably perform the Service Work. (b) Customer hereby acknowledges that RedLine Diesel Power Inc. nor anyone acting on its behalf has made any affirmation of the fact, representation or promise relating to the service work that has become a basis of this transaction or which creates an express warranty. To the fullest extent permitted by law, RedLine Diesel Power Inc. disclaims any implied warranty of merchantability, fitness for a particular purpose, good and workmanlike services, infringement and those arising out of performance or dealing or usage of trade or any other implied warranty with respect to the service work. (c) There are no warranties, express or implied, made by RedLine Diesel Power Inc. or the manufacturer of any parts or other goods incorporated in the service work, used parts or customer supplied parts. Except for noted limited transmission warranty and the manufacturer's written warranty applicable to such parts or goods. Such separate manufacturer's warranty shall be expressly in lieu of any other express or implied warranty, condition or guarantee on said parts or goods. Customer hereby acknowledges that RedLine Diesel Power Inc. has not in any manner adopted the manufacturer's warranty, as a warranty of RedLine Diesel Power Inc., including without limitation, by performing warranty work under the manufacturer's warranty, and Customer acknowledges, represents and warrants that it shall look solely to the manufacturer to perform or satisfy any obligation under the manufacturer's warranty.